



Request for Proposal (RFP)

Facility Management Services-Managed Services

SBI Capital Markets Ltd

Ref: RFP no. CO/IT/2509

Date: 12-August-2026

Corrigendum & Addendum No. 1 dated 24-August-2026

Main RFP Document

Sr. No.	Section in RFP	Reference # in RFP Existing Clause	Modified Clause/ Details
1	Bid Submission	31-August 2026	Extended to 04-September-2026
2	Eligibility Criteria	The bidder should have direct presence at Mumbai, New Delhi, Bangalore, Ahmedabad, Hyderabad, Kolkata, Chennai	The bidder should have direct presence at Mumbai, New Delhi/Gurgaon. Note For Rest of the locations, engineer presence is adequate, however proposed FMS should be on Bidders Payroll. -
3	Annexure-D-Bidders Profile	Bidders Profile	Skilled Resources Point added (Refer Point 15) Office Location point weightage added-point no. 3
4	2.15	Bank Guarantee validity	Bank Guarantee requirement is eliminated
5	2.45	New Addition under TL profile	Escalation Management: Act as the single point of contact (SPOC) to escalate unresolved hardware issues to OEMs (Dell, HP, other Third-party Vendors, etc.) for all change management related activities related to Servers, Software, hypervisors, Operating Systems Network Switches, Firewall, Routers and other infrastructure items
6	4 Payment Terms	Quarterly in Arrears	Monthly in Arrears
7	Taxes and Duties	The insurance shall be in an amount equal to 110 % of the value of the Products from "Warehouse to final destination" on "All Risks" basis, valid for a period not less than one month after installation and commissioning and issue of acceptance certificate by SBICAP e. Should any loss or damage occur, the Bidder shall: - • initiate and pursue claim till settlement and • promptly make arrangements for repair and / or replacement of any damaged item irrespective of settlement of claim by the underwriters.	Deleted
8	2.43	Delivery and Penalty in case of Delay • The Bidder shall be responsible for delivery and installation of the ordered item(s) at the site and for making them fully operational at no extra charge within 8 weeks of the date of purchase order.	The selected Bidder should take over the charge from existing Vendor for the overlap period of max. one month. The selected bidder should deploy the required manpower at all locations within one month from the date of purchase order. A penalty of 0.5% of the monthly contract value per week of delay , or part thereof, shall

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		In the event any delay in project delivery timelines not being delivered within 8 weeks from date of Purchase Order, a penalty of 0.50% per week of the total contract value for the delay, subject to maximum amount of ten (10) percent of one-time cost.	be levied. The total LD shall be capped at 10% of the annual contract value. The Service Provider shall achieve all transition milestones as defined in the Transition Plan, including but not limited to: - Deployment of manpower - Mobilization of equipment and tools - Knowledge transfer completion - Documentations and SOP understanding.
9	General	If any issue is observed with level of performance during the contract period, bidder will be responsible to resize/upgrade the h/w and s/w at free of cost.	Deleted
10	2.42	Commercial Bid -- The Bidder shall also provide 2 years Comprehensive AMC and Support	Deleted
11	Annexure-B	Resource Availability / SQL SLA Penalties	Penalty Rationalised